



Bharat Heavy Electricals Limited
Boiler Auxiliaries Plant
Ranipet – 632406, Tamilnadu
Materials Management / Capital Purchase

Dear Sir / Madam

As you are kindly aware that Government e-Marketplace (GeM) is a one stop portal to facilitate online procurement of goods and services required by various Government departments / organisations/PSUs. GeM aims to enhance transparency, efficiency and speed in public procurement. Detailed instructions /guides/videos/FAQs for registration and processes are available on the portal. (<https://gem.gov.in>).

BHEL being a PSU, would like that its supplies/contractors also have visibility on this portal so that GeM can be used for procurement by BHEL.

Hence you are requested to get yourselves registered on GeM.

This enquiry is also published on GeM portal and to participate we encourage to register on GeM portal immediately and submit your bids.

For any queries regarding this requirement of BHEL Ranipet you may contact undersigned.

सचिन सैनी / Sachin Saini

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www.bhel.com

Online Market for Smart Government Buyers



**Search
Product/Services**



**Add to Cart, Compare
& Place Order**



**Goods Delivered/
Services Rendered**



Make Payment





Sh. Narendra Modi
Hon'ble Prime Minister

“ The Government is committed to curbing corruption. One of the key aspects of this objective is to minimise Government's human transactional interface. ”

What is GeM?

Government e Marketplace (GeM) is the national public procurement portal offering end to end solution for all procurement needs of Central and State govt. departments, PSUs, autonomous institutions and local bodies. GeM has transformed the public procurement in the country by leveraging technology and making procurement contactless, paperless, and cashless.

GeM facilitates procurement at the right price, right quality and right quantity in a transparent and efficient manner. The platform reduces manual process inefficiencies and human interventions in procurement and enables increased coverage, access, and efficiency of faceless standardised public procurement. As per amendment in Rule 149 of Government Financial Rules (GFR) 2017 mandates procurement of all common use **goods and services** available in GeM portal mandatory for all Government departments.

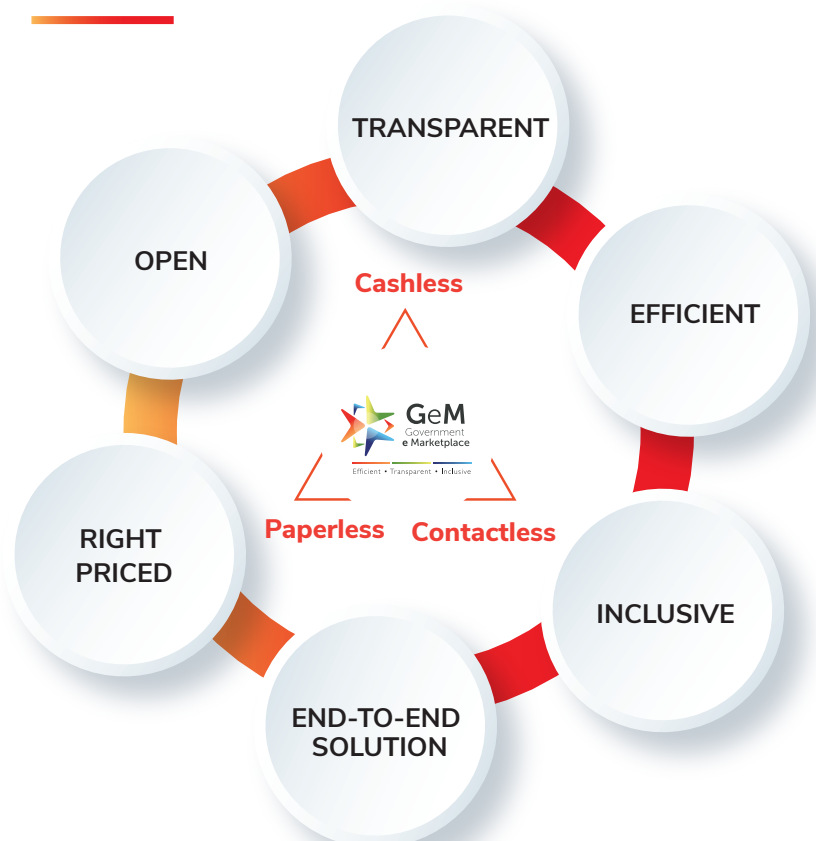
The Story of Transformation

⌚ Developed in a record time with technical support from NeGD (MeitY). The portal was launched on 9th August 2016 by the then Hon'ble Commerce & Industry Minister.

💻 Complete end-to-end system from Buyer/Seller registration to post contract management and audit trail.

📄 Online, faceless & seamless procurement experience from registration to procurement made possible through integration with Aadhaar, PAN, MCA21, GST, Udyog Aadhaar, Bank Integration, etc.

GeM - Value Proposition



Modes of Procurement

Direct Purchase

For amounts upto
INR 25,000.

L1

For amounts greater than
INR 25,000 and less than
INR 5 Lakhs.

Proprietary Article Certificate Bid

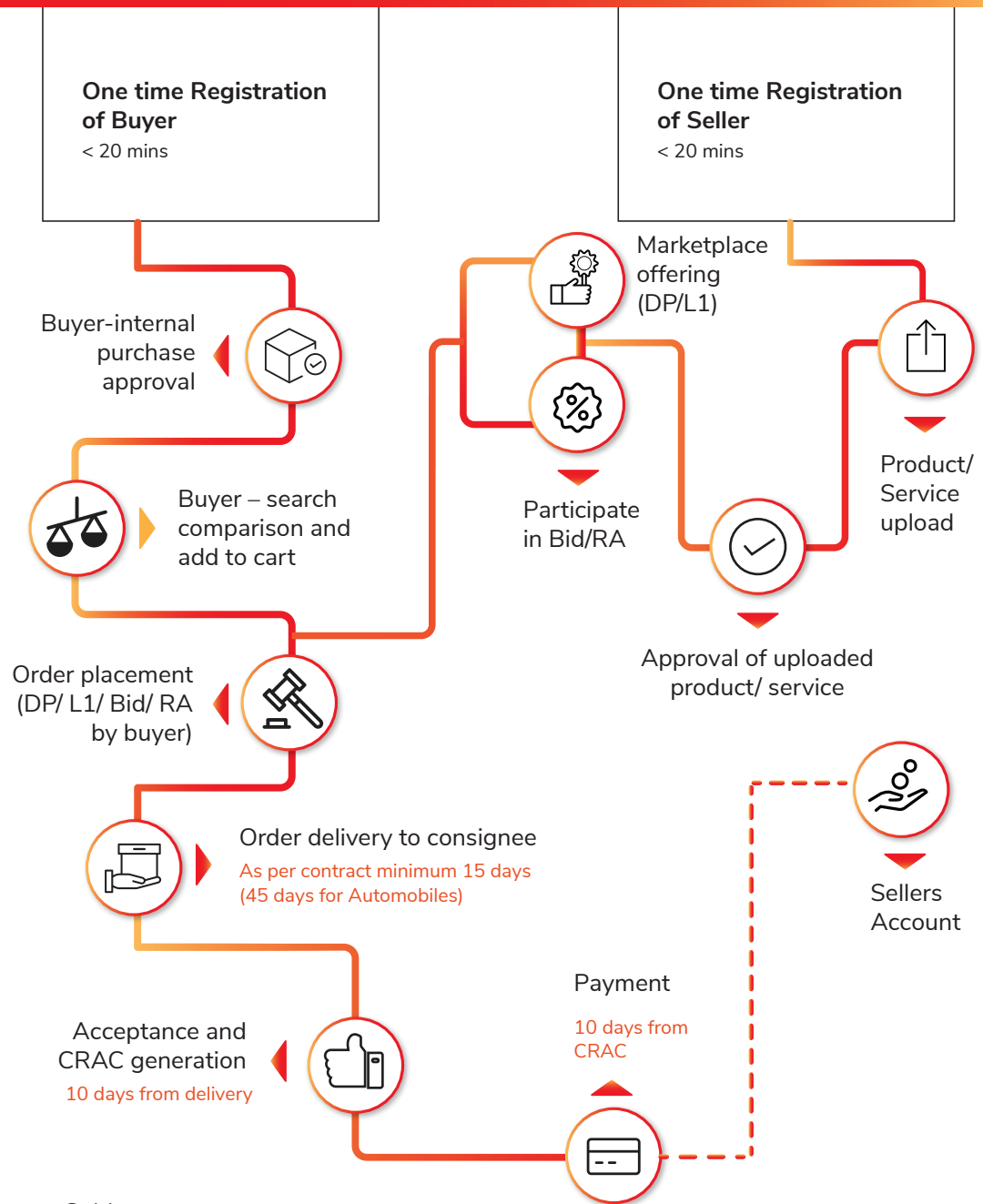
Procurement of specific
product as per
requirement.

Bid & Reverse Auction

Mandatory for value \geq INR
5 lakhs and at discretion of
Buyer for lower amounts.

- Bid
- Bid + RA
- RA

Procurement Cycle



Benefits on GeM

- Time and speed to procure on GeM reduced significantly vs. traditional mode of procurement.
- Standardization of specifications for both products and services.
- Standardized universal service levels for offerings - both products and services.
- GeM Business Rules (GBR) - embedded compliances in workflow.
- Price reasonability support tool to facilitate decision making by buyers.
- Complete audit trail for future reference.
- Filters for MSEs, Make in India, etc enabled.
- Open and dynamic marketplace wherein, both buyers and sellers are quantitatively rated based on performance.

Awards & Accolades



Digital India Platinum Award
2018 for 'Exemplary Online
Service' by MEITY



Winner of South Asia
Procurement Innovation
Award 2016 by World Bank



Catalogue Management

- Standardized & generic - specification based catalogue.

Upgraded Search

- Full text and navigation search.
- Masking of sellers name in marketplace.

Price Comparison & Reasonability

- Using third party sites, multi - source and real time.
- Based on historical transaction data on GeM portal.

Bundling, Bunching and Bidding

- Bundling of Products and Services.
- Bunching of Products.
- Automatic BID to RA process.

Filter Enabled for MSEs, Make in India, etc.

- Splitting of order based on MSEs purchase preference.
- Highly rated sellers.

Integrated Payment Management System

- Public Financial Management System.
- GeM Pool Account.
- Railways and Defence.
- Payment systems of PSUs.
- Net Banking.

Opex Based Procurement-Leasing of Products Available

User Rating

- Performance based quantitative system generated buyer and seller rating.

Analytics

- Decision Support System for Buyers/ Senior Officials/ Payment authorities etc.
- Advance analytics for product recommendation, price reasonability, demand forecasting etc.

Learning Management System (LMS)

- Asset repository.
- Complete user journeys.
- Learning ecosystem.
- Online certification.

Integrated Feedback Form for Shortlisted Start-Ups

Vendor Assessment

- Online Vendor Assessment through empanelled agencies.

GeM Support Centre

- Customer support available in 12 languages.

Incident Management

- Fully automated incident management available to both buyers and sellers.
- Well defined service levels and escalation matrix.

Get Trained on GeM

GeM brings to you a knowledge repository featuring user-centric learning paths to meet specific needs. The platform offers both users and trainers content facilitating the understanding of intermediate processes including registration, marketplace, bid, order processing, payment, etc. The content includes videos, live training using webinar, certifications and other user specific journeys.

Classroom

LMS

Youtube

Master Trainer

Webinar

For more details on training, visit lms.gem.gov.in or mail us at training.gem@gem.gov.in

GeM Support Centre



1-800-102-3436
1-800-419-3436

Monday to Saturday

8 A.M. - 8 P.M.



helpdesk-gem@gov.in



Live chat through the GeM portal

Ask GeMmy (Chatbot)



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