
	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

1. **Mode of Communication:** Contract formation, the communication of proposals, the acceptance of proposals, the revocation of proposals and acceptance, termination of contract as the case may be, shall be in electronic form either through BHEL's E-Procurement portal or e-mail communication. Such contract, notice shall not be deemed unenforceable or un-delivered solely on the ground that electronic form or means was used for that purpose and no communication was received from BHEL in paper form through postal route or any other means. Primary mode of communication between BHEL and bidders/contractors shall be through e-mail. No bidder/contractor shall insist for the mode of communication to be through postal route like speed post or courier.
2. **Term of Delivery:** Free On Road (F.O.R) destinations. Packing & Forwarding, Freight & Insurance are in supplier's scope.
3. **Delivery period:** Bidder shall supply material within the delivery period specified in respective NITs. However, in case of quoting longer delivery period, a loading of 0.5% per week shall be applicable on quoted price. In case of delivery period being too long and not able to fulfill BHEL requirement, offer of supplier shall be liable for rejection.
4. **Payment terms:** 100% within 45 days from the date of receipt subject to acceptance of material. In case of any discrepancy in material, BHEL shall generally indicate the discrepancy within 15 days from the date of delivery of goods or the rendering of services, and payment shall be made within 45 days from the day of removal of such discrepancy. Any minor deviation in the above payment term if accommodated by BHEL, will attract loading at the rate of "[Base rate i.e. Prime Lending Rate of State Bank of India (as applicable on the date of techno-commercial bids opening) + 6%]" for the period of relaxation sought by bidders.
5. **Liquidated Damages (LD) / Penalty:**
 - a. LD shall be 0.5% of the total order value **per week of delay or part thereof** subject to a maximum of 10% of the total order value.
 - b. In case of staggered delivery schedule, LD shall be 0.5% of the undelivered portion per week of delay or part thereof subject to a maximum of 10% of the total order value. However, even if a staggered delivery schedule for Capital Machine/BOPs is agreed, the LD cap will be levied on total order value and not undelivered portion of the order value.
 - c. In case of any amendment/revision, the LD shall be linked to the amended /revised PO value.

Signature and seal of Bidder

	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

- d. Any deviation from the above LD clause shall be based on Customer/project/Product specific requirement and the clause decided shall be specified in the NIT.
- e. Any loading on LD clause shall be to the extent to which it is not agreed to by the bidder (at offered value).

GST shall also be charged on LD amount as per applicable rate and tax invoice shall be issued by BHEL.

Note :

- i) In case of any amendment or revision in contract/Purchase order, the LD shall be linked to the amended / revised Purchase Order / Contract value and delivery / completion time / schedule, as applicable.
- ii) If, delay is not attributable to the supplier, proper delay analysis with applicable documentary evidences may be submitted by the supplier at the earliest but not later than six months from the end of the financial year in which the payment is withheld.


Based on the above details / documents submitted by the supplier, BHEL shall take final decision and if considered appropriate by BHEL, withheld amount (full or part as the case may be) shall be released, otherwise, full or balance withheld amount shall be treated as deduction of Liquidated Damages (LD) towards delayed delivery.

Liquidated Damages / Penalty = 0.5 % X Delay in Nos. of Weeks or part thereof X Quantity X (Basic Rate + P&F + Freight + Other charges, if any + Taxes & Duties) + Applicable GST

- 1. Bank Guarantee:** If specifically mentioned in NIT, a **Contract Execution Bank Guarantee(CEBG)** of **5% of the Purchase Order value** shall be submitted within 02 weeks from the date of release of Purchase Order date. CEBG shall be valid until the project completion date with further notice period of three months. After completion of project, the same shall be converted into **Performance Bank Guarantee** for the warranty period with a further claim period of 3 months. Format of BG is enclosed.

In case of being mentioned only **Performance Bank Guarantee(PBG)** in NIT, a **Bank Guarantee(PBG)** of **5% of the Purchase Order value** shall be submitted along with invoice after supply of materials.


Signature and seal of Bidder

	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

2. **Reverse Auction:** BHEL reserves the right to go for Reverse Auction (RA) (Guidelines as available on www.bhel.com) instead of opening the sealed envelope price bid, submitted by the bidder. This will be decided after techno-commercial evaluation. Bidders to give their acceptance with the offer for participation in RA. Non-acceptance to participate in RA may result in non-consideration of their bids, in case BHEL decides to go for RA. Those bidders who have given their acceptance to participate in Reverse Auction will have to necessarily submit 'Process compliance from' (to the designated service provider) as well as 'Online sealed bid' in the Reverse Auction. Non-Submission of 'Process compliance form or Online sealed bid' by the agreed bidder (s) will be considered as tampering of the tender process and will invite action by BHEL as per extant guidelines for suspension of business dealings with suppliers/ contractors (as available on www.bhel.com). The bidders have to necessarily submit online sealed bid less than or equal to their envelope sealed price bid already submitted to BHEL along with the offer. The envelope sealed price bid of successful L1 bidder in RA, if conducted, shall also be opened after RA and the order will be placed on lower of the two bids (RA closing price & envelope sealed price) thus obtained. The bidder having submitted this offer specifically agrees to this condition and undertakes to execute the contract on thus awarded rates. *If it is found that L1 bidder has quoted higher in online sealed bid in comparison to envelope sealed bid for any item(s), the bidder will be issued a warning letter to this effect. However, if the same bidder again defaults on this count in any subsequent tender in the unit, it will be considered as fraud and will invite action by BHEL as per extant guidelines for suspension of business dealing with suppliers/ contractors (as available on www.bhel.com).*" As a reminder to the bidders, system will flash following message (in RED Color) during the course of 'online sealed bid': "Bidders to submit online sealed bid less than or equal to their envelope sealed bid already submitted to BHEL".
3. **Risk Purchase Clause:** If the supplier fails to deliver the **whole or any part of the goods or services** within the stipulated delivery period mentioned in the Purchase order, BHEL shall be entitled to terminate the contract and to purchase the same or "the best and the nearest available substitute" from elsewhere at the risk and cost of the seller either the whole or any part of the goods/Services. In case of deviation or non-acceptance of Risk Purchase clause, offer shall be liable for rejection. **Risk & Cost Amount payable by Supplier or recoveries in-lieu of Risk Purchase may be recovered from supplier by encashing/invoking Bank Guarantee, Security Deposits available with BHEL against the same or any other contract or may be adjusted against dues payable to supplier by BHEL against other purchase orders/contracts/work orders etc by any unit/region etc. of BHEL.**

Risk and Cost against Balance Work:

Signature and seal of Bidder

	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

$$\text{Risk \& Cost Amount} = [(A-B) + (A \times H/100)]$$

Where,

A= Value of Balance scope of Work/ Supply (*) as per rates of new contract

B= Value of Balance scope of Work/ Supply (*) as per rates of old contract being paid to the contractor/ supplier at the time of termination of contract i.e. inclusive of PVC & ORC, if any.

H = Overhead Factor to be taken as 5

In case (A-B) is less than 0 (zero), value of (A-B) shall be taken as 0 (zero).


***(Balance scope of work/ supply)**

Difference of Contract Quantities and Executed Quantities as on the date of issue of Letter for 'Termination of Contract', shall be taken as balance scope of Work/ Supply for calculating risk & cost amount.

Contract quantities are the quantities as per original contract. If, Contract has been amended, quantities as per amended Contract shall be considered as Contract Quantities.

4. **Suspension of Business Dealings:** Action shall be taken as per extant BHEL "Guidelines for Suspension of Business Dealings with Suppliers/Contractors AA/MM/SB/01 Rev.02 Dated 22.07.2016" against Supplier as well their agents who either fail to perform or are in default without any reasonable cause like force majeure, cause loss of business/money/reputation, indulge in malpractices, cheating, bribery, fraud or any other misconduct or formation of cartels so as to influence the bidding processor influence the price, tempering with tender process etc. Further details in this regard can be accessed through BHEL website www.bhel.com
5. **Fraud Prevention Policy:** The Bidder along with its associate/ collaborators/ sub-contractors/ sub-vendors/ consultants/ service providers shall strictly adhere to BHEL Fraud Prevention Policy displayed on BHEL website <http://www.bhel.com> and shall immediately bring to the notice of BHEL Management about any fraud or suspected fraud as soon as it comes to their notice."
6. **Conciliation Clause:** The Parties i.e. BHEL and Supplier agree that if at any time (whether before, during or after the arbitral or judicial proceedings), any Disputes (which term shall mean and include any dispute, difference, question or disagreement arising in connection with construction, meaning, operation, effect, interpretation or breach of the agreement, contract or the Memorandum of Understanding (delete whichever is inapplicable), which the Parties are unable to settle mutually), arise inter-se the Parties, the same may, be referred by either party to Conciliation to be conducted through Independent Experts Committee to be appointed by competent authority of BHEL from the BHEL Panel of Conciliators.

Signature and seal of Bidder

	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

Notes:

1. No serving or a retired employee of BHEL/Administrative Ministry of BHEL shall be included in the BHEL Panel of Conciliators.

2. Any other person(s) can be appointed as Conciliator(s) who is/are mutually agreeable to both the parties from outside the BHEL Panel of Conciliators.

The proceedings of Conciliation shall broadly be governed by Part-III of the Arbitration and Conciliation Act 1996 or any statutory modification thereof and as provided in **Annexure A** to this GCC.


The **Annexure A** together with it's appendices will be treated as if the same is part and parcel hereof and shall be as effectual as if set out herein in the GCC.

The Contractor/Seller etc. to Agreement/Contract/MoU etc, agrees that the Purchaser BHEL may make any amendments or modifications to the provisions stipulated in the Annexure A to this GCC from time to time and confirms that it shall be bound by such amended or modified provisions of the Annexure A with effect from the date as intimated by BHEL to it.

7. Arbitration :

- In case amicable settlement is not reached between the Parties, in respect of any dispute or difference or claim or controversy arising out of the formation, breach, termination, validity or execution of the Contract(or Agreement) or the respective rights and liabilities of the parties or in relation to interpretation of any provision of the Contract or in any manner touching upon the Contract, then, either party may, by a notice in writing to the other Party refer such dispute or difference or controversy of claim, (except as to any matters, the decision of which is specifically provided for therein) to the sole arbitration by the arbitrator appointed by Head/In-Charge of the BHEL Unit/Division/Region.
- The Arbitrator shall pass a reasoned award and the award of the Arbitrator shall be final and binding upon the parties to the dispute.
- Subject as aforesaid, the provisions of Arbitration and Conciliation Act 1996 (India), or other statutory modifications of re-enactments thereof and the rules made thereunder and for the time being in force shall apply to the arbitration proceeding under this clause. The seat of arbitration shall be at Component Fabrication Plant, Rudrapur, Distt. Udham Singh Nagar, Uttarakhand.

Signature and seal of Bidder


	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

- d) In case of Contract with Public Sector Enterprise (PSE) or a Government Department, the following shall be applicable:
- e) In the event any dispute or difference relating to the interpretation and application of the provisions of the Contract, such dispute or difference shall be referred to by either party to the arbitration of one of the arbitrators in the department of Public enterprises to be nominated by the Secretary to the Government of India in-charge of the Department of Public Enterprises. The Arbitration and Conciliation Act, 1996 shall not be applicable to arbitration under this clause. The award of the arbitrator shall be binding upon the parties to the dispute, provided, however, any party aggrieved by such award may make further reference for setting aside or revision of the award to the Law Secretary, Department of Legal Affairs, Ministry of Law and Justice, Government of India. Upon such reference the dispute shall be decided by the Law Secretary or the Special Secretary or Additional Secretary when so authorized by the Law Secretary, whose decision shall bind the parties hereto finally and conclusively.
- f) Notwithstanding the existence of any dispute or differences and/or reference for the arbitration, the Supplier shall proceed with and continue without hindrance the performance of its obligations under this Contract with due diligence and expedition in a professional manner.

8. Benefits to MSE Suppliers as per MSME Act 2006 and Public Procurement Policy 2012: MSE suppliers can avail the intended benefits only if they submit along with the offer, attested copies of either EM-II certificate having deemed validity (five years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM-II certificate along with attested copy of a CA certificate (Format enclosed at Annexure-I where deemed validity of EM-II certificate of five years has expired) applicable for the relevant financial year (latest audited) or **Udyog Aadhar Memorandum (UAM)**. Date to be reckoned for determining the deemed validity will be the date of bid opening (Part 1 in case of two part bid). Non submission of such documents will lead to consideration of their bid at par with other bidders. No benefit shall be applicable for this enquiry if any deficiency in the above-required documents are not submitted before price bid opening. If the tender is to be submitted through e-procurement portal, then such documents are to be uploaded on the portal. **Bidder are also advised to declare their UAM No. in their offer and on invoice to get benefit of MSE Act 2006.**

9. BHEL prefers to directly deal with all manufacturer/OEM and discourages use of agents/authorized dealers etc.. However, if insisted by manufacture/OEM, in a tender, either the agents/authorized dealer on behalf of the manufacture/OEM or the manufacture/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender. If an agent submits bid on behalf of the manufacture/OEM, the same agent shall not submit a bid on behalf of another manufacture/OEM in the same tender for the same item/product. On violation of

Signature and seal of Bidder

	GENERAL CONDITIONS OF CONTRACTS (GCC) Procurement of Goods and Services from indigenous Suppliers		
Rudrapur	BHEL CFP RUDRAPUR, MATERIALS MANAGEMENT DEPT.	Rev No.	00

this clause, all offers submitted by manufacture/OEM shall be liable for rejection. Manufacture/OEM are to ensure that their agents do not represent any other manufacturer/OEM in the same tender.

10. Explanation: some of terms used above are clarified here.

- I. BHEL – Bharat Heavy Electricals Limited
- II. Supplier/Seller – Bidder on which Purchase order is placed by BHEL for supply of materials.
- III. MSE - Micro and Small Scale Enterprises as per MSME Act 2006

GENERAL TERMS AND CONDITIONS

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