

Penalty shall be levied upon contractor (successful bidder) in case of non-compliance of duties as desired and the aggregate amount shall be deducted from bills. GST on penalties shall be charged extra. The details of such penalties are as follows:

S.NO.	PARTICULARS	PENALTY (Rs.)	REMARKS
1	Loss or damage of Guest House properties.	Actual cost of Items	
2	Not displaying manners and etiquettes.	100/- per incident	Observation by Guest House Management
3	Not wearing proper Uniform/ shoes/ ID card.	100/- per staff	
4	Smoking or chewing gutka while on Duty.	100/- per incident	
5	Complaint registered by guest.	100/- per complaint	Housekeeping complaint register to be maintained by bidder / contractor.
6	Late coming of staff.	100/- per day per staff	
7	Using guest house facilities without permission.	200/- per incident	
8	Using guests' properties.	500/- per incident	As per guests' complaints or observation by Guest House management
9	On duty in inebriated condition.	500/- per incident	
10	Not producing desired level of work. / Inefficient working.	500/- per day	Observation by Guest House Management
11	Non-submission of reports, charts, rosters and records in given or required time.	500/- per lapse	
12	Non-deployment of required number of workers for more than 2 days	500/- per manday	As per Annexure-1 of NIT
13	Not stocking required quantity and quality of consumables.	1000/- per day	As per Annexure-4 of NIT

I declare that I have read the above carefully and agree to abide by them.

Bidder's Sign with Seal