



BHARAT HEAVY ELECTRICALS LIMITED CSU & FP, JAGDISHPUR

Tender Enquiry No: BHE/CSU/CVL/15-16/22

NIT

NOTICE INVITING TENDER

Tender for Routine Cleaning Services in Plant & Township at BHEL Jagdishpur

Tender Enquiry No: BHE/CSU/CVL/15-16/22

This Tender Document consists of following sections:-

- **SECTION – I** : General Terms & Conditions GTC (20 Pages)
- **SECTION – II** : Special Terms & Conditions STC (8 Pages)
: Annexures to STC (3 Pages)
- **SECTION – III** : Price Schedule (1 Page)

**BHARAT HEAVY ELECTRICALS LIMITED
(A GOVERNMENT OF INDIA UNDERTAKING)
CSU & FP
Industrial Area
Jagdishpur (UP) 227817**

Signature (BHEL)

Signature (Contractor)

NOTICE INVITING TENDER

Sealed tenders are invited in two-bid system from experienced contractors for the following works:

Scope of work	Issue of Tender	Last Date of Submission	Tender opening date & time
Tender for Routine Cleaning Services in Plant & Township at BHEL Jagdishpur TE No: BHE/CSU/CVL/15-16/22	From <u>07-10-2015 to 28-10-2015</u>	Upto <u>14:30 hrs on 28-10-2015</u> in tender box at BHEL, CSU&FP Jagdishpur	Techno-commercial Bid on <u>28-10-2015 at 15:00 hrs</u>

EMD: Rs 60,000/- (Rupees Sixty Thousand only)

Cost of tender document: Rs 1000/- (Non- refundable)

NOTE :

- a) Tender can be downloaded from BHEL website www.bhel.com.
 - b) All subsequent corrigendum/amendment shall be published only on website and not in press. Hence, bidders are advised to always be in touch with our said website until the tender is finally opened.
1. Address for submission & opening of Tender
 - a) **Submission and opening of tender:**
Sh Vaibhav Jain, Sr. Engineer (Civil)
Centralised Stamping Unit (CSU) & Fabrication Plant (FP)
Bharat Heavy Electricals Limited
Industrial Area Jagdishpur
Distt Amethi (UP) - 227 817
Tel : 05361 224125, 224104
Fax : 05361 224166
Email: vjain@bhelcsufp.in, opbairwa@bhelcsufp.in
OR
 - b) By hand in the tender box located at FP Admin Bldg, BHEL, CSU & FP, Jagdishpur (U.P.)
 2. Clarifications, if any, of Technical / Commercial nature, can be obtained from the officer to whom the tender is to be submitted as per above address up to one week before the tender due date.
 3. Bidders may also download the tender documents from websites www.bhel.com at %Tender Notifications+ and use the documents for submission of tender. In such cases, the cost of tender documents shall have to be paid by Demand Draft at the time of submission of offer.
 4. BHEL takes no responsibility for any delay / loss of documents or correspondence sent by courier or post.

Signature (BHEL)

Signature (Contractor)

5. The Earnest Money Deposit shall be paid by a Demand Draft in favour of Bharat Heavy Electricals Limited, payable at Industrial Area Jagdishpur along with the bid in separate sealed envelope.
6. The offer is to be submitted in a sealed envelope properly marked .The tender shall be submitted in two parts. First part shall consist of the techno-commercial offer without price schedule and marked on top of the envelope as “**Part I -Techno-commercial Bid**” along with tender enquiry no. and due date. The second part shall be the price schedule and marked on top of the envelope as “**Part II - Price Bid**” along with tender enquiry no and due date. Each part shall be in a separate sealed envelope. Both the parts shall then be put in a bigger sealed envelope. The tender enquiry no. & due date of opening must be clearly mentioned on top of the envelope.
7. Part I of the bid will be opened first and scrutinized (Refer Qualifying Requirements in Annexure NIT-I). Successful bidders in techno-commercial bid Part . I will only be considered for opening of Price Schedule i.e. Part . II. Date of opening of Price Bid will be intimated separately to the Tenderers who qualify in the Techno-Commercial bid.
8. Offers should be strictly in accordance with the tender specifications & General Instructions to the Tenderer enclosed herewith.
9. Only Tenderers who have previous experience in the work of the nature and description detailed in this tender specification are expected to quote for this work. Offer from Tenderer who do not have proven and established experience in the field as per Annexure NIT . I will not be considered.
10. Tenderers are advised to go through the project scope of work, site location etc and get themselves fully acquainted with the work place and prevailing working conditions before submitting the Offer.
11. The Tenderer should accept all terms & conditions of the tender unconditionally. In case the Tenderer wants to deviate from the tender conditions, such deviations shall be clearly specified in the offer. If no deviations are given in the offer, it will be assumed that the Tenderer accepts all terms and conditions of the tender.
12. Offers with deviations from terms and conditions of this tender are likely to be rejected.
13. The Tenderers are required to quote for the complete scope of work with rates for all the items & no column should be left blank. The amount will be calculated automatically in excel sheet uploaded (BOQ & Price Bid). Tenders for part of the work or incomplete in any respect are liable to be rejected. Tenders shall certify in the un-priced bid of Techno-commercial offer that rates for all the items have been quoted.
14. Order will be placed on a single bidder for the complete scope of work.
15. Penalty will be levied by BHEL as per relevant clauses of the Tender on account of delay, violation of contract conditions and non-performance by the Contractor.

Signature (BHEL)

Signature (Contractor)

16. All documents submitted by the Tenderer in his offer shall be accompanied with a covering letter giving index interlinking all the documents.
17. BHEL reserves the right to accept or reject any of the bid / all bids with or without deviation or cancel / withdraw the invitation for bid without assigning any reason whatsoever and in such case no bidder shall have any claim arising out of such action by BHEL.
18. BHEL reserves the right to reject the tender from any bidder on the basis of unsatisfactory performance of the bidder in any ongoing job or any similar job of BHEL in last five years, or if the bidder has been kept under hold/ blacklisted by BHEL.
19. BHEL reserves the right to go for Reverse Auction (on line bidding on Internet) instead of opening the submitted sealed paper price bid as per Cl 9 of GTC. Any bidders who do not accept the processing of price bids through Reverse Auction as per clause 9 of GTC are liable for rejection.
20. The bidder along with its associates/ collaborators/ sub-contractors/ sub-vendors/ consultants/ service providers shall strictly adhere to **BHEL Fraud Prevention Policy** displayed on BHEL Website <http://www.bhel.com> and shall immediately bring to the notice of BHEL Management about any fraud or suspected fraud as soon as it comes to their notice

21. PREFERENCES FOR MSMEs:

Following preferences/benefits shall be given to MSEs in line with Public procurement policy for Micro and Small Enterprises (MSEs), 2012:

- a. The tender documents shall be issued free of cost to MSEs.
- b. MSEs are exempted from payment of Earnest Money Deposit (EMD).
- c. In tender, Micro and Small Enterprises quoting within the price band of L1+15% shall be allowed to supply the requirement up to 20% of the tender quantity subject to condition that such Enterprises bring down their price to L1 price where L1 price is from other than a Micro and Small Enterprise. If L1 offer is from a Micro / Small Enterprise, this provision will not be applicable. In case more than one Micro and Small Enterprise is there within this span, the supply shall be shared proportionate to the tender quantity. (70:30 or 50:30:20 of the eligible quantity).

Note: Special provision for Micro and small enterprises owned by SC or ST: -
Sub target of 20% (i.e. 4% out of 20%) would be earmarked for procurement from Micro and Small Enterprises owned by the Scheduled Caste or Scheduled Tribe Entrepreneurs provided that in event of failure of such Micro and Small Enterprises to participate in the

Signature (BHEL)

Signature (Contractor)



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tender process or meet the tender requirements and the L1 price, the 4% sub-target for procurement ear-marked MSE owned by Scheduled Caste or Scheduled Tribe Entrepreneurs shall be met from other MSE Enterprises/s.

MSE suppliers can avail the intended benefits only if they submit along with the offer, attested copies of either EM II certificate having deemed validity (five years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM II certificate along with attested copy of a CA certificate (Format enclosed at Annexure -1 where deemed validity of EM II certificate of five years has expired) applicable for the relevant financial year (latest audited). Date to be reckoned for determining the deemed validity will be the date of bid opening (Part 1 in case of two part bid). Non submission of such documents will lead to consideration of their bid at par with other bidders. No benefit shall be applicable for this enquiry if any deficiency in the above required documents is not submitted before price bid opening. If the tender is to be submitted through e-procurement portal, then the above required documents are to be uploaded on the portal. Documents should be notarized or attested by a Gazetted officer.

In case of any change in the MSE status of the Bidder, it shall be the responsibility of the Bidder to notify the change as a part of the Bid document. If at a later date it comes to the knowledge of BHEL, that the change in the status has not been intimated by the Bidder and the order is obtained under the premise of an MSE then BHEL would cancel the pending order against this tender and take necessary steps for suspension of the business dealing with the Bidder as per the procurement policy of BHEL.

In case after the bid opening it is seen that no MSE has become L1, then depending on the nature of the item, if it is not possible to split the tendered items / quantities on account of reasons like customer contract requirements of supplying one make for a given project or technical reasons like the tendered item being a system etc. then BHEL would not counter offer the L1 prices even though there may be MSE bidders within the +15% band of L1.

For & on behalf of BHEL
Sr. Engineer (Civil)

Signature (BHEL)

Signature (Contractor)



BHARAT HEAVY ELECTRICALS LIMITED CSU & FP, JAGDISHPUR

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ANNEXURE- A

(Certificate by Chartered Accountant on letter head)

This is to Certify that M/S.

(Hereinafter referred to as 'company') having its registered office at

.....is registered under MSMED Act 2006, (Entrepreneur

Memorandum No (Part-11dated:

Category: (Micro/Small) (Copy enclosed).

Further verified from the Books of Accounts that the investment of the company as on date as per MSMED Act 2006 is as follows:

I. For Manufacturing Enterprises: Investment in plant and machinery (i.e. original cost excluding land and building and the items specified by the Ministry of Small Scale Industries vide its notification No.S.O.1722(E) dated October 5, 2006 :

Rs.Lacs

2. For Service Enterprises: Investment in equipment (original cost excluding land and building and furniture, fittings and other items not directly related to the service rendered or as may be notified under the MSMED Act, 2006:

RsLacs

(Strike off whichever is not applicable)

The above investment of Rs Lacs is within permissible limit of Rs ----- Lacs for Micro/Small (Strike off which is not applicable) Category under MSMED Act 2006.

Or

The company has been graduated from its original category (Micro/ Small) (Strike off which is not applicable) and the date of graduation of such enterprise from its original category is ----- (dd/mm/yyyy) which is within the period of 3 years from the date of graduation of such enterprise from its original category as notified vide 5.0. No. 3322(E) dated 01.11.2013 published in the gazette notification dated 04.11.2013 by Ministry of MSME.

Date:

(Signature)

Name -

Membership number

Seal of Chartered Accountant

Signature (BHEL)

Signature (Contractor)

Annexure NIT – I

Tender for Routine Cleaning Services in Plant & Township at BHEL Jagdishpur

A. QUALIFICATION REQUIREMENTS

1. The Tenderer should have, **in the last seven years ending on 30.09.15, Routine Cleaning Works** or similar works in any reputed industry or other commercial establishments.

Similar work shall include **manpower services for cleaning or housekeeping works+**

Values of such work done should be as under:

- a) **One job of value of Rs 37 Lakhs or above, or**
- b) **Two jobs of value of Rs 23 Lakhs or above each, or**
- c) **Three jobs of value of Rs 18.5 Lakhs or above each**

And

The Tenderer shall be financially sound and should have achieved an **average annual financial turnover of minimum Rs. 14 Lakhs during the last three financial years ending on 31.03.2015.**

B. DOCUMENTS REQUIRED

The Tenderer shall submit documents in respect of possessing Qualifying requirements as under duly certified and stamped by his authorized signatory:

- a) Bidders should furnish above details of work experience and value meeting the above conditions as per Annexure-1.
- b) Copies of work orders issued by customers.
- c) Copies of completion certificates issued by customers.
- d) In case of experience in Private Sector, TDS Certificate from Customer / Form 26AS shall also be furnished by the bidder.
- e) Copies of audited profit and loss accounts accompanied by relevant schedules for turnover figures.
- f) E-payment details as per format attached

C. Checklist / Minimum qualification criteria

1. Legal requirements

- a. Employee's PF & miscellaneous provision act, 1952 (Valid PF code required)
- b. ESI Number & date (Valid ESI code required)

2. Taxation requirements

- a. Income tax act (PAN No.)
- b. Trade Tax / VAT / TIN No.
- c. Service tax no. (PAN Base)

Signature (BHEL)

Signature (Contractor)

ANNEXURE-1

DETAILS OF QUALIFYING REQUIREMENTS IN PAST SEVEN YEARS

Sl. No.	Agency by whom awarded	Location of the project	Particulars of the work awarded	Completion date	Contract Value (Rs.)
TOTAL					

Name & Signature of the bidder
(Seal)

Note: Please enclose copy of work orders and work completion certificate.

Signature (BHEL)

Signature (Contractor)

SPECIAL TERMS AND CONDITIONS (SECTION – II)

(The 'Special Terms and Conditions' given hereunder supersede the relevant terms and conditions given in 'General Terms and Conditions')

1.0 SCOPE OF WORK (For duration of 2 years Rate Contract)

1.1 AREAS TO BE CLEANED ON REGULAR BASIS

Sl.No.	Description	Monthly Area (in m ²)	Cleaning Activities	Min. Manpower
1	CSU & FP Township Premises: Lobby, Stairs & Parking areas in Blocks, 2 Nos. CEO Residences, Transit Hostel, Civil & Estate Office, Club, Community Welfare Centre, Sub-Station, Pump House & Roads.	14085	As per Schedule A	7
2	CSU & FP Plant Premises: Canteen, Admin Bldgs., Parking, Roads in Admin. Area.	17300	As per Schedule B	4
	Total	31385		11

1.2 FACILITIES TO BE CLEANED ON OCCASIONAL BASIS (as and when required)

Sl. No.	Description	Tentative Occasions of Cleaning (in Nos.)
1	CSU & FP Shop peripheral roads and Canteen area roads (Approx Area 14000 m ² , Min. Mandays/ No. = 4)	24
2	Club Royale & its Premises after any events/ gatherings etc. (Approx Area 840 m ² , Min. Mandays / No. = 2)	24

Note: 1. The contractor shall provide cleaning consumables as per Schedule "C".

2. The man power deployment shown above is minimum requirement, however (if required) the contractor will have to increase the manpower deployment to ensure the cleaning of areas to the satisfaction of BHEL. (On failure to do so BHEL shall take suitable action as per conditions of contract)

1.3 Garbage Disposal on regular basis

Sl. No.	Description	Tentative trips of Trolley (in Nos.)
1	Disposal of garbage & other waste materials to dumping ground in/outside of I.A. Jagdishpur (Approx 3 km lead)	606

Signature (BHEL)

Signature (Contractor)

SCHEDULE "A"

COMMON FACILITIES OF CSU & FP TOWNSHIP PREMISES
(Monthly Area 14085 m²)

Sl. No.	JOB/ ACTIVITY	EQUIPEMNT TO BE USED	FREQUENCY
1	Cleaning of Lobby sections, Stairs, Lifts, Connecting Passages & Parking Areas of all Blocks (Type A, B, C & D)	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
2	Cleaning of Terraces of all Blocks & buildings	Brooms/ Duster/ Cleaning Kit, Dry Mopping kit / Scrubber	Monthly Twice
3	Cleaning of CSU & FP Guest House, including toilets etc.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
4	Cleaning of CEO-I & CEO-II including toilets.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
5	Cleaning of Club Royale including toilets.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
6	Cleaning of Community Welfare Centre (CWC) including toilets.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
7	Cleaning of Civil & Estate Office, Sub Station and Security room including toilets.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
8	Dust Brooming & cleaning of Township Roads	Brooms/ Duster/ Cleaning Kit, Dry Mopping kit	Daily Once
9	Disposal of Waste Material/garbage from all floors of blocks and other common places to garbage collection points near blocks in Township.	Buckets / Wheel barrow etc.	Daily Once

Signature (BHEL)

Signature (Contractor)

SCHEDULE "B"

CSU & FP ADMIN AREA BLDGS & ROADS, CANTEEN AND PARKING

(Monthly Area 17300 m²)

Sl. No.	JOB/ ACTIVITY	EQUIPEMNT TO BE USED	FREQUENCY
1	Cleaning of CSU & FP Admin. Bldgs., including toilets etc.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
2	Cleaning of Canteen, including toilets etc.	Brooms/ Duster/ Cleaning Kit, Wet & Dry Mopping kit / Scrubber	Daily Once
3	Disposal of Waste Material <u>from Admin Buildings</u> to the designated Bins/ specified places.	Buckets / Wheel barrow etc.	Daily Once
4	Disposal of Waste Material/Garbage <u>from Canteen</u> to the designated Bins/ specified places.	Buckets / Wheel barrow etc.	Daily Twice
5	Dust Brooming & Cleaning of Parking and Roads in Admin. Bldg. Area.	Dry Mopping / Cleaning kit	Daily Once

Signature (BHEL)

Signature (Contractor)

SCHEDULE "C"

INDICATIVE LIST OF CONSUMABLES REQUIRED FOR CLEANING PURPOSE

SL. No.	Description	Unit	Monthly Qty	Annual Qty
1	Brooms (phool)	Nos.	22	264
2	Brooms (sik)	Nos.	24	288
3	Mops (½ Mtr size)	Nos.	25	300
4	Bucket (50-60 Ltr. capacity)	Nos.	4	48
5	Dustbin (10-15 Ltr. capacity)	Nos.	4	48
6	Duster (1 feet)	Nos.	22	264
7	Wiper (big size)	Nos.	5	60
8	Phenyl liquid (1ltr)	Bottle	18	216
9	Toilet Acid (24 bottles pack)	Packet	12	144
10	Toilet Brush	Nos.	2	24
11	Harpic (500 ml)	Bottle	24	288
12	Detergent Powder (1 kg)	Packets	24	288
13	Room freshner/ Deodarants (250 ml bottle)	Nos.	7	84
14	Deoderant (Odonil or equi.) (Big Size)	Nos.	24	288
15	Naphthalene Balls (1 kg pack)	Packets	4	48
16	Soap (25 gm)	Nos.	48	576
17	Juna (Fibre / plastic)	Nos.	24	288
18	Colin (½ Ltr. Bottle)	Nos.	16	192
19	Hand wash (Small)	Nos.	8	96

Note: The cleaning consumables shown above is minimum requirement, however (if required) the contractor will have to provide additional quantities to ensure the cleaning of areas & maintaining hygienic conditions to the satisfaction of BHEL. (On failure to do so BHEL shall take suitable action as per conditions of contract)

Signature (BHEL)

Signature (Contractor)

2.0 TIME SCHEDULE

- 2.1 The contractor is required to commence the work within 7 days from the date of issue of letter of intent unless BHEL decides to fix any other later date.
- 2.2 **The duration of this Rate Contract for cleaning services shall be 2 (two) years. The date of start of work shall be taken as given in Letter of Intent.**

3.0 PRICE

- 3.1 **Price quoted shall be fixed and not subject to any escalation** whatsoever during the period of execution of the Contract including the extended period, if any.
- 3.2 No price variation /over-run charges on account of any increase whatsoever, (irrespective of whether escalation is steep/ unanticipated) will be payable during the entire period of execution of Contract including extended period, if any

4.0 RATE SCHEDULE CUM BOQ

Quantities mentioned in the rate schedules are approximate only and liable for variation both on positive and negative sides. The tentative contract value (CV) for entire scope of work shall be calculated as per finally quoted / accepted item rates & the quantities indicated in Rate Schedule cum BOQ.

5.0 VARIATION IN SCOPE OF WORK / DEVIATION LIMIT

BHEL reserves the right to add or delete items of scope of work depending upon the final requirement. For such addition or deletion the Contract value shall be adjusted based on the quoted unit price. Such variation is not expected to be more than $\pm 15\%$ of the contract value. However, the quantities in the BOQ are tentative which may vary or deviate upto any limit provided the contract value is limited to $\pm 15\%$. The price quoted by the Contractor shall be valid for such variation.

6.0 SERVICE TAX

- 6.1 Contractor's price/ rates shall be exclusive of service tax.
- 6.2 Contractor shall deposit the service tax (as applicable) with the concerned tax authorities, such amount will be paid by BHEL. Contractor shall submit to BHEL documentary evidence of service tax registration and remittance records of such tax immediately after depositing the tax with the concerned authorities.

7.0 INCOME TAX

- 7.1 Income Tax at the prevailing rate on gross value of work done and applicable surcharge and education cess shall be deducted from the running bills as per relevant rules unless exempted by the Income Tax Authorities.

Signature (BHEL)

Signature (Contractor)

8.0 TERMS OF PAYMENT

- 8.1 Payment shall be made to the Contractor through monthly RA bills based on quantities executed as per Bill of Quantity & Price Schedule after verification of the Engineer-in-charge.
- 8.2 The contractor shall submit their clear & legible bills (in duplicate) on Monthly basis, duly verified by concerned BHEL staff. Each bill must be enclosed with work/ activity completion report duly signed by contractor and BHEL representative.
- 8.3 All payments shall be released through electronic-pay mode only.
- 8.4 From the amount payable, recovery such as advances, security deposit, taxes etc. would be made.
- 8.5 Service tax, if applicable, shall be paid, as per Govt. rules, to the contractor against running actual, on documentary evidence. The Service tax shall be paid extra and over the quoted rate
- 8.6 The abstract of the measurements and RA bill shall be entered in BHEL Measurement Book and signed and dated by both parties.
- 8.7 In case any amount is withheld by BHEL during course of execution of work on account of non-compliance of contract requirement, the same shall be recovered / released from the contractors bills as deemed fit by the engineer-in-charge of BHEL and the decision of engineer-in-charge shall be final in this regard and binding on the contractor
- 8.8 No interest shall be payable by BHEL on Earnest Money, Security Deposit or on any money due to the firm by BHEL.

9.0 Deduction applicable:

- 9.1 In case of non-performance (in part of full) by the contractor, **deductions worked out based on work done as per Annexure "A" & "B" shall be made.**
- 9.2 If the contractor fails to arrange substitute staff (for absentee / on-leave manpower) in time **deduction Rs 675/- per Man-day shall be made from the payments due to the contractor.**
- 9.3 If the contractor fails to provide cleaning consumables as per Schedule "C", **deductions worked out based on Annexure "C" shall be made.**

Signature (BHEL)

Signature (Contractor)

10.0 GENERAL GUIDELINES TO CONTRACTOR FOR CLEANING WORK:

- i. Cleaning should to be carried out in such a manner that all premises look always clean. All necessary Cleaning equipment and consumables which are required to be used to carry out the cleaning work effectively shall be in the scope of the contractor
- ii. **The contractor shall be responsible for providing necessary staff in adequate number for satisfactory execution of work (as per Scope of work 1.1 & 1.2 of the tender).** The Contractor shall maintain the attendance register for all the shift staff
- iii. **In case of any absence / leave by the manpower deployed, it shall be the responsibility of the contractor to arrange a substitute staff** (well in advance) with intimation to BHEL. In no case the work should be hampered on account of absence by manpower deployed.
- iv. **If BHEL feels that the persons deployed on job are not having required skill to perform the job, the contractor will have to replace those persons by adequately trained staff.**
- v. It shall be the responsibility of the Contractor to arrange all the consumables, equipment and any other materials relating to the cleaning work of standard quality and maintain hygienic conditions.
- vi. **The contractor will start work only after bringing all Mopping and cleaning kits, materials & chemicals etc. in BHEL premises within 7 days of issue of LOI.**
- vii. All cleaning equipment and material, tool and tackles, consumables etc shall be got verified by BHEL before use.
- viii. **Adequate/ sufficient quantity of approved Chemicals, Detergents, and Consumables** like, Deodorants, Room Freshener, Naphthalene Balls and other consumables (as per Schedule "C") shall be used for the specified work by the contractor so as to have good quality of cleanliness as specified in the work schedule.
- ix. **All the workers should be provided with uniform & identity cards by the contractors.** The contractor has to provide a distinct uniform different from BHEL employees. The Uniform shall be kept in neat, tidy & wearable condition. **Safety shoes & hand gloves shall be integral part of uniform as safety item.**
- x. The contractor will maintain daily log book/ activity sheet with BHEL's prescribed format and will get it verified by the BHEL representative on daily basis. The contractor shall take a certificate from the respective officer in-charge regarding performance each month (as per Annexure "A" & "B") for having finished cleanliness job satisfactorily and successfully.
- xi. **In the event of unsatisfactory performance or non-compliance of any of the Terms and Conditions of the contract by the contractor, BHEL shall have right to terminate the contract.**

Signature (BHEL)

Signature (Contractor)

T.E. No: BHE/CSU/CVL/15-16/22

SPECIAL TERMS & CONDITIONS (STC)

- xii. The contractor shall follow all safety measures for carrying work at heights (arrangement for all safety equipment like ropes, harness etc. will be in scope of contractor), handling chemical cleaning agents/ acids etc. as per Labor Laws.
- xiii. **BHEL shall provide free water and electricity** (as required) at the cleaning work site.
- xiv. Only the authorized staff attached to the contracted work or representative nominated by the contractor shall be allowed entry inside BHEL premises during the period of contract.
- xv. The persons employed by the Contractor in respect of work will treated as the authorized representative(s) and shall also be held responsible along with the contractors, for any breach of the terms and conditions as provided in this contract.
- xvi. This contract may be terminated at any time without paying any compensation whatsoever to the Contractor in case of misbehavior, disobedience, dishonesty, clandestine insolvency, any court order or any other related activities on their part or their failure to fulfill the terms and conditions of this agreement

11.0 OTHER COMPLIANCES TO BE OBSERVED BY THE CONTRACTOR:

- i. The contractor shall take necessary precautions for the safety of his workmen.
- ii. The contractor shall take proper care to avoid any damage to BHEL property. If any damage does take place, the contractor will be fully responsible for the same. The decision of Engineer in charge in such case shall be final and binding on contractor.
- iii. The contractor will follow all safety rules required in connection with execution of such type of works.
- iv. The contractor will have to get his workman insured at his cost.
- v. The contractor shall make his own arrangement for his residing the supervisor near by the township for execution / interest of work. If available the BHEL can provide the accommodation at commercial rent (electric charger and water charge extra) as per rule.
- vi. The Workman Compensation Act, its implications, licensing and liabilities of Minimum Wages Act and **Minimum Wages as per BHEL rules** will be entirely the responsibility of the contractor.
- vii. The workers should be trained enough for the work and should be engaged on approval of the engineer -in charge.
- viii. No minor worker will be allowed to work
- ix. The contractor shall be wholly responsible for the behavior of his workmen with the office staff and with the residents of the township.
- x. Contractor will have to ensure that the work places are entirely cleaned
- xi. In case any time contractor fails to arrange the work BHEL will deduct the expenses to make alternate arrangement for the same.

Signature (BHEL)

Signature (Contractor)



BHARAT HEAVY ELECTRICALS LIMITED
CENTRAL ED STAMPING UNIT & FABRICATION PLANT, JAGDISHPUF
CONSUMABLES FOR CLEANING SERVICES : CSU & FP TOWNSHIP & PLANT PREMISES

Ref. LOI No. _____

Name of Contractor: _____

MONTH _____

Annexure-C

MONTHLY STATEMENT OF CLEANING CONSUMABLES - CSU & FP Township & Plant							
SL. No.	Description	Unit	Current Market Rates (as identified by BHEL)	Monthly Qty Required	Actual Qty provided	Qty Deficit	Deductable Amount
1	Brooms (phool)	Nos.		22			-
2	Brooms (sik)	Nos.		24			-
3	Mops (½ Mtr size)	Nos.		25			-
4	Bucket (50-60 Ltr. capacity)	Nos.		4			-
5	Dustbin (10-15 Ltr. capacity)	Nos.		4			-
6	Duster (1 feet)	Nos.		22			-
7	Wiper (big size)	Nos.		5			-
8	Phenyl liquid (1ltr)	Bottle		18			-
9	Toilet Acid (24 bottles pack)	Packet		12			-
10	Toilet Brush	Nos.		2			-
11	Harpic (500 ml)	Bottle		24			-
12	Detergent Powder (1 kg)	Packets		24			-
13	Room freshner/ Deodarants (250 ml bottle)	Nos.		7			-
14	Deoderant (Odonil or equi.) (Big Size)	Nos.		24			-
15	Naphthalene Balls (1 kg pack)	Packets		4			-
16	Soap (25 gm)	Nos.		48			-
17	Juna (Fibre / plastic)	Nos.		24			-
18	Colin (½ Ltr. Bottle)	Nos.		16			-
19	Hand wash (Small)	Nos.		8			-
						Sub Total	-
						Adding Overheads @ 30%	-
						Total Deduction for Cleaning Consumables deficit for the month	-

Signature of Contractor: _____

Name: _____

Date: _____

Signature of BHEL Representative: _____

Name: _____

Date: _____

**Un - Price Schedule**

Name of Work : Routine Cleaning Services in Plant & Township at BHEL Jagdishpur

Tender Enquiry No: BHE/CSU/CVL/15-16/22

S.No.	Description	Unit	Total Qty for 2yrs duration	Quoted Rate (Rs.)		Amount
				In Figures	In Words	
1	Routine Cleaning of CSU & FP Plant and Township Premises (Monthly Area 31385 Sqm): Lobby , Stairs & Parking areas in Blocks, 2 Nos. CEO Residences, Transit Hostel, Civil & Estate Office, Club, Community Welfare Centre, Sub-Station, Pump House & Township Roads, Canteen, Admin Bldgs., Parking, Roads in Admin. Area.	Sqm	753240			
2	Disposal of garbage & other waste materials to dumping ground in/outside of I.A. Jagdishpur (approx 3 km lead)	Per Trolley	606			
3	Cleaning of CSU & FP Shop peripheral roads and Canteen area roads (as and when required) (Approx Area 14000 Sqm, Min. Mandays/ No. = 4)	Nos.	24			
4	Cleaning of Club Royale & its Premises after any events/ gatherings etc. (as and when required) (Approx Area 840 Sqm, Min. Mandays / No. = 2)	Nos.	24			
5	Total Amount (Excluding Service Tax)					Quoted

Note:

1. Total No. of working days in a year 303
2. Bidder to quote prices excluding service tax.

Signature (BHEL)

Signature (Contractor)

SECTION I

GENERAL TERMS AND CONDITIONS

1. DEFINITIONS:

The following terms and expressions shall have the meaning hereby assigned to them, except where the context otherwise requires:

- 1.1 ~~BHEL~~ shall mean Bharat Heavy Electricals Limited, a Company registered under the Indian Companies Act, 1956 with its Registered Office at BHEL House, Siri Fort, New Delhi, Pin-110049 through its office at CSU & FP-Jagdishpur or its authorized Officers or its Engineers or other employees authorized to deal with any matters with which these persons are concerned on its behalf.
- 1.2 ~~CONTRACTOR~~ or ~~FIRM~~ shall mean the individual, firm or Company who is enlisted with BHEL for providing the services and shall include their executors, administrators, successors and permitted assigns.
- 1.3 ~~CONTRACT~~ or ~~CONTRACT DOCUMENT~~ shall mean and include guidelines and declarations of the registration, the General Terms & Conditions and Statutory Compliances, schedules of quantities, accepted appendices of rates, if any, technical specifications, special specifications, if any, Letter of Intent, agreement & the work order, issued by BHEL. Any conditions or terms stipulated by the bidder in the tender documents or subsequent letters shall not form part of the contract unless specifically accepted in writing by BHEL and incorporated in the work order.
- 1.4 ~~TENDER DOCUMENTS~~ shall mean Instruction to Tenderers, General Terms & Conditions, Special Terms & Conditions, Tender Specifications including drawings and all other documents issued to the bidder against invitation of bid.
- 1.5 ~~LETTER OF INTENT~~ shall mean the intimation by a letter / email / fax to the bidder that the tender has been accepted in accordance with provision contained in that letter. The responsibility of the contractor commences from the date of issue of this letter and all the terms and conditions of contract are applicable from this date.
- 1.6 ~~APPROVED, DIRECTED or INSTRUCTED~~ shall mean approved, directed or instructed by BHEL Shop Engineer / Shop- in-charge/ Concerned authorities.
- 1.7 ~~WORK~~ or ~~CONTRACT WORK~~ shall mean and include the work to be done in relevant work category by the firm or as specified in the Tender documents.

2. OFFICIAL SECRET ACT :

The contractor shall give an undertaking under the official secret Act for maintaining secrecy of the drawings, documents or other records connected with the work given to them. The contractor shall return all the drawings/documents given to them.

3. MODE OF COMMUNICATIONS:

Generally, all communications, references etc. shall be delivered through email, fax or given to the authorized supervisor. It will be undertaken that the contractor has read and understood the message, within three days of the delivery, even if they have not received / not opened/ having

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technical problems on their side. Contractor shall communicate their change of authorized supervisor, email address in advance.

4. SECURITIES:

4.1 EARNEST MONEY DEPOSIT (EMD):

4.1.1 Offer should be accompanied with Earnest Money as specified in NIT through in the form of Demand Draft (DD). The DD shall be drawn in favor of %Bharat Heavy Electricals Limited+payable at Ind. Area Jagdishpur. The EMD shall not carry any interest.

4.1.2 The EMD of the successful bidder will be retained towards part of Security Deposit.

4.1.3 In case of unsuccessful bidder, the EMD will be refunded after finalization of the tender.

4.1.4 BHEL reserves the right of forfeiture of EMD, in case the successful bidder who:

- a. After opening of tender revokes/ withdraws his tender within the validity period or revises/ alters his earlier quoted rates/ conditions.
- b. Fails to communicate unqualified acceptance of Letter of Intent with in one week from the date of issue of letter of intent.
- c. Fails to submit 50% of the total security deposit before start of work.
- d. Fails to submit the work as may be indicated in the Letter of Intent.

4.2 SECURITY DEPOSIT (SD):

4.2.1 Upon acceptance of tender, the successful bidder must deposit the required amount of Security Deposit (SD) after adjusting the amount of Earnest Money duly deposited with the tender, within the time specified in the letter of intent for satisfactory completion of work.

4.2.2 The total amount of Security Deposit shall be as follows:

- a. In the of work costing upto Rs.10 Lakh: 10%
- b. Above Rs.10 lakhs upto Rs. 50 Lakhs: 1 Lakh + 7.5% of the amount exceeding Rs.10 Lakhs.
- c. Above Rs.50 lakhs: Rs.4 Lakhs+5% of the amount exceeding Rs.50 Lakhs.

4.2.3 The full or 50 % Security Deposit calculated as above shall be deposited with in one week from the date of issue of letter of intent/order but before the start of work in any of the following forms:

- a. Demand Draft in favor of %Bharat Heavy Electricals Limited+payable at SBI, IGFC Jagdishpur.
- b. Bank Guarantee in the prescribed Performa of BHEL. Bank Guarantee from any one of the consortium banks of BHEL. Validity of the Bank Guarantee furnished towards Security Deposit shall be valid up to the period of completion of work as stipulated in the letter of intent plus 2 months claim period and the same will be kept valid by proper renewal till the satisfactory completion of the Guarantee Period. All charges for establishing and amending the BGs, if necessary, shall be to Contractor's account.

Signature (BHEL)

Signature (Contractor)

- c. Fixed Deposit Receipt issued by Scheduled Banks/ Public Financial Institutions as defined in the Companies Act. The FDR should be in the name of the contractor, A/C BHEL, duly discharged on the back.
- 4.2.3 If contractor has submitted 50 % of SD, Balance shall be recovered from running @ 10% of the value of each running bill commencing from first running bill itself till the full Security Deposit made up.
- 4.2.4 If the value of the work done at any time exceeds the accepted Contract Value, the Security Deposit shall be correspondingly enhanced and the extra Security Deposit shall be immediately deposited by the Contractor otherwise it shall be recovered from payments due to him. Failure to deposit the security Deposit within the stipulated time may lead to forfeiture of EMD and cancellation of the award of work. BHEL reserves the right of forfeiture of Security Deposit in addition to other claims and penalties in the event of Contractor's failure to fulfill any of the contractual obligations or in the event of termination of contract as per terms and conditions of the contract.
- 4.2.5 If the contractor fully performs and complete the works in all respect to the entire satisfaction of BHEL and returns properties belonging to BHEL taken, borrowed or hired by him for carrying out the said work, the full amount of Security Deposit will be released to the contractor after deducting all costs, expenses and other amounts that are to be paid to BHEL under this or other contracts entered into with the Contractor/ released prior to passing of final bill.

5. SUBMISSION OF OFFER / TENDER:

5.1. The bid is invited in either two part or single part as specified in NIT. In case of two part bid system offer shall be submitted as per following:

5.1.1. Part I: Techno commercial Bid: Techno commercial bid should be filled as per **FORMAT-1** to this section and should contain documents in the same order as listed there.

5.1.2 Part II (Price) Bid: Price bid should contain only Price Offer to be submitted strictly as per **FORMAT-2** of Price Schedule given in the tender document (Refer Section III). The Price Bid not submitted as per Price Schedule may not be considered.

5.1.3. Part I and Part II Bids should be put in separately sealed envelopes and each envelope must be marked clearly as %Techno commercial Bid+or %Price Bid+as the case may be. NIT Number and bidder's name & address should also be clearly mentioned on these envelopes. These two envelopes must be put in a bigger envelope and sealed properly. Top of the outer cover/envelope should contain following information:

- Tender Enquiry No. & Title of Work
- Bid Opening date & time
- Address/Venue of Bid Submission
- Bidder's Name & Address

Technical bid and price bid should be submitted in separate sealed envelopes. In case the bids are found in one single envelope then the %bids+are liable to be rejected.

Signature (BHEL)

Signature (Contractor)

- 5.1.4. In case of single part bid system, Techno-commercial bid and price bid should be submitted in single sealed envelope.
- 5.1.5 All papers/documents should be ink signed and rubber stamped by the bidder.
- 5.2 The bidder shall quote the rates in English Language using international numerals. These rates shall be entered in figures as well as in words. For the purpose of the tender, the metric system of units shall be used.
- 5.3 All entries in the tender shall either be typed or be written in ink. Overwriting or cutting is not acceptable.
- 5.4 The tender shall be submitted on or before the time & date specified in NIT & shall be dropped into tender box as specified in NIT.
- 5.5 Tenders can be submitted personally/courier/post. The tenders received after the due date and time of submission will be rejected.
- 5.6 Tenders shall be opened by authorized officers of BHEL at the above mentioned address at the time and date specified in the NIT in the presence of such of those bidders or their authorized representative who may like to be present.
- 5.7 The offers should be strictly in accordance with the tender specifications & General Instructions to the bidder. Should the bidder require any clarification on the tender specification, or is interested in offering any deviation from the tender specification, he shall contact the authority inviting the tender for clarification before submission of the tender. No deviation w.r.t. terms & conditions of the tender are acceptable.
- 5.8 If there are varying or conflicting provisions made in any one document forming part of the contract, the Accepting Authority shall be the deciding authority with regard to the intention of the document.
- 5.9 Before tendering, the bidder is advised to inspect the site of work and the environments and be acquainted with the actual working and other prevalent conditions, facilities available etc. No claim will be entertained later on grounds of lack of knowledge.
- 5.10 Validity of Offers: The offer should be valid at least for a period of **90 days** from the date of opening of tender. In case Bharat Heavy Electricals Limited (BHEL) calls for negotiations, such negotiations shall not amount to cancellation or withdrawal of the original offer, which shall be binding, on the bidder. All expenses for attending such negotiations are to be borne by the bidder.
- 5.11 The acceptance of tender will rest with BHEL which does not bind itself to accept the lowest tender or any tender and reserves to itself full rights to reject any or all the tenders.
- 5.12 Conditional and unsigned tenders, tenders containing absurd or unworkable rates and amounts, tenders which are incomplete or otherwise considered defective and tenders not in accordance with the tender conditions, specifications, etc., are liable to be rejected.
- 5.13 If the bidder deliberately gives wrong information in his tender, BHEL reserves the right to reject such tender at any stage or to cancel the contract, if awarded and forfeit the Earnest Money / Security Deposit / any other moneys due.

- 5.14 Canvassing in any form in connection with the tender is strictly prohibited and the tenders submitted by the Bidder who resorts to canvassing are liable to be rejected.
- 5.15 In case of non-conformities/errors/discrepancies are observed between the quoted prices in figures and that in words, following guidelines shall be followed:
- (a) If, in the price structure quoted for the required goods / services / works, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly. Unless in the opinion of the purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price corrected accordingly.
- (b) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected and
- (c) If there is a discrepancy between words and figures, the amount in words shall prevail unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject of (a) and (b) above.
- (d) If there is such discrepancy in an offer the same shall be conveyed to the bidder with target date upto which the bidder has to send his acceptance on the above lines and if the bidder does not agree to the decision of the purchaser, the bid is liable to be ignored.
- 5.16 BHEL reserve the right to accept or reject any of the bid/all bids or cancel/withdraw the invitation for bid without assigning any reason whatsoever and in such case no bidder/intending bidders shall have any claim arising out of such action by BHEL.
- 5.17 BHEL can accept/reject any or all tenders fully or partly, reduce/increase quantum of work without assigning any reasons thereof.

6. SIGNING OF TENDER DOCUMENTS

The tenderer shall furnish following, duly enclosing documents relating thereto:-

- a) Authorized signatory shall be the person holding power of attorney on behalf of the firm/company/bidder-concerned authorized/empowered to act on behalf for the specific purpose.
- b) Power of Attorney: An attested copy of the Power of Attorney, in case an individual other than the sole proprietor signs the tender shall be submitted along with the tenders.
- c) In case of an Individual, full name, address, place & nature of business and license relating to.
- d) In case of Partnership Firms: The names of all the partners and their address. A copy of the partnership deed/instrument of partnership duly certified by the Notary Public shall be enclosed. The tender must be signed by all the partners of the firm or by the managing partner who has power to do.

BHEL will not be bound by any other power of attorney granted or the change in composition of the firm made after the execution of the contract agreement. They may, however, recognize such power of attorney or change in status only after legal advice.

Signature (BHEL)

Signature (Contractor)

7. PRICE SCHEDULE (PRICE BID):

- 7.1 Rate should be quoted strictly as per prescribed Price Schedule.
- 7.2 The rate quoted by bidder is inclusive of all duties, taxes, fees, octroi, and other levies material, labor etc. except Service Tax which shall be reimbursed to the contractor on actual against documentary proof.
- 7.3 Prices shall remain firm and no variation what so ever shall be allowed. The bidder is required to take into consideration of cost of wages, material and equipments, PPEs, uniform, shoes and other consumables and their price fluctuations in the prices of these after the submission of bid and during the period of contract before submission of bid.

8. EVALUATION OF OFFERS

- 8.1 Technical-cum-Commercial Bid (Part-I) shall be opened first on due date specified in NIT.
- 8.2 The bidders shall be evaluated as per qualifying requirements mentioned in the tender documents.
- 8.3 Price Bid (Part-II) shall be opened only of Technical-cum-Commercial qualified bidder.
- 8.4 The bidder shall submit complete price of the package. Total price of the package (Price Schedule) shall be compared for purpose of arriving at L1.
- 8.5 Evaluation of the offer will be strictly based on the information submitted by the bidder. In view of this the bidder is requested to go through tender document carefully and furnish all details clearly. Missing information may not be asked by BHEL.
- 8.6 In case of tie between two or more than two bidders for L1 price. Bids shall be called for discount on price offered in sealed envelope from all the L1 bidders.
- 8.7 BHEL reserve the right to split the work in two or more vendors, if required. If not specified, total work in full shall be ordered on a single party i.e. L-1 bidder.
- 8.8 BHEL reserves its right to negotiate with the Bidder and/ or go for Reverse Auction (RA).

9. REVERSE AUCTION:

- 9.1 BHEL may go for Reverse Auction (on line bidding on Internet) instead of opening the submitted sealed price bid. The decision to go for Reverse Auction will be taken after techno-commercial evaluation. Only technically and commercially acceptable bidders shall be eligible to participate in reverse auction. Information and general terms and conditions governing RA shall be communicated to technically and commercially acceptable bidders.
- 9.2 In case BHEL decides not to go for Reverse Auction procedure for this tender enquiry, the Price bids already submitted and available with BHEL shall be opened as per BHEL's standard practice.

10. CONTRACT AGREEMENT

The successful bidder (Contractor) has to make an agreement with BHEL in the format prescribed by BHEL on Rs. 100/- Non-Judicial Stamp Paper at his own cost.

11. TERMS OF PAYMENT:

- 11.1 Payment shall be made, on the Nos. of Measurement units, successfully executed, by the Contractor. The contractor shall submit their clear & legible bills (in duplicate) on Monthly basis, duly verified by concerned BHEL staff. Each bill must be enclosed with work/ activity completion report duly signed by contractor & and BHEL representative (s).

Signature (BHEL)

Signature (Contractor)

- 11.2 All payments shall be released through electronic-pay mode only.
- 11.3 BHEL shall be releasing payments against the work order after deduction of income tax at source (TDS) as per requirement of income tax rules and BHEL will issue appropriate certificates in this regard.
- 11.4 Service tax, if applicable, shall be paid, as per Govt. rules, to the contractor against running actual, on documentary evidence. The Service tax shall be paid extra and over the quoted rate.
- 11.5 No interest shall be payable by BHEL on Earnest Money, Security Deposit or on any money due to the firm by BHEL.
- 11.6 Firm shall arrange his own finance for smooth execution of contract, wages payment, other statutory payments to his employees and all other agreed conditions.
- 11.7 Normally, payment shall be made within 45 days of receipt of bill at BHEL.

12. PENALTY :

For late completion of work, BHEL standard LD clause shall be applicable which is 0.5% per week for unexecuted portion of work subject to maximum 10% of work order value. Cost of rejection, as appropriate shall be recovered from contractor as compensation for defective job done resulting in rejection even after performing necessary rework.

13. SAFETY AND OCCUPATIONAL HEALTH:

The contractor has to assume full responsibility of the safety of the vehicles/ equipments, crew and to comply with the security/ safety regulations of BHEL and Government, as applicable, inside the BHEL factory. The contractor is required to keep and maintain first aid box at work place at his own cost.

14. FORCE MAJEURE:

Notwithstanding anything contained in this Contract, neither the Contractor and nor the BHEL shall be held responsible for total or partial non execution of any of the contractual obligations, should the obligation be made impossible due to concurrence of a Force Majeure which will include war, military operations of any nature, blockages, revolutions, insurrections, riots, civil commotions, insurgency, sabotage, act of public enemy, acts of god, epidemics and act of Govt. over which the Supplier or BHEL has no control.

15. ARBITRATION:

All disputes arising in connection with the contract shall be settled by mutual consultation. If no agreement is reached the dispute shall be settled in accordance with Arbitration and conciliation Act, 1996 and the rules made there under. The dispute shall be referred for arbitration to any arbitrator to be appointed by the General Manager. The award of the arbitrator shall be final and binding on both the parties. The venue of the Arbitration shall be at Sultanpur, India. The Award to be given by the Arbitration shall be a speaking award. All questions, disputes, differences arising under, out of or in connection with this contract shall be to the exclusive jurisdiction of Sultanpur court.

16. RIGHTS OF BHEL :

BHEL reserves to itself, the following rights without entitling the Contractor to any compensation. Resorting to any, some, all of the actions like Contract termination, recovering the dues/ losses

Signature (BHEL)

Signature (Contractor)

from the Security Deposit and the contract amount, forfeiting the Security Deposit, getting the work done through other agencies at the cost of the contractor, cancellation of registration, banning the business with BHEL etc., in any event of the followings:

- a) Contractor's repeated poor performance, withdrawal from or abandonment of the work, except in force majeure conditions.
- b) Serious lapse in performance, Persistence disregard of the BHEL instructions.
- c) Insolvency of the contractor.
- d) Assignment, transfer, subletting of the contract work without BHEL's written permission.
- e) Non-fulfilment of any contractual obligations or obligations under the law.

17. ABANDONING OF WORK:

If the Contractor fails to perform/execute the work within time or fail to perform as per the specification prescribed in tender or acted in violation to prescribed terms and conditions, BHEL shall be entitled to terminate the Contract and take recourse to alternate source to get the work done at the risk and cost of the Contractor. In such case Contractor shall make good the loss to BHEL. BHEL shall be entitled to recover the difference in cost, if any incurred by BHEL due to getting the work done from alternate source. However, in such case Contractor shall not be entitled for any gain.

18. TERMINATION

This contract may be terminated at any time without paying any compensation whatsoever to the Contractor in case of misbehaviour, disobedience, dishonesty, clandestine insolvency, any court order or any other related activities on their part or their failure to fulfil the terms and conditions of this contract or agreement.

BHEL reserves the right to terminate contract awarded for any contravention of statutory provision or any other reasons without assigning any explanation or notice to the contractor.

19. EXTENSION

The contract may be extended as per BHEL's policy on mutual agreement of BHEL and the contractor.

20. PREFERENCES FOR MSMEs:

Following preferences/benefits shall be given to MSEs in line with Public procurement policy for Micro and Small Enterprises (MSEs), 2012:

- a. The tender documents shall be issued free of cost to MSEs.
- b. MSEs are exempted from payment of Earnest Money Deposit (EMD).
- c. In tender, Micro and Small Enterprises quoting within the price band of L1+15% shall be allowed to supply the requirement up to 20% of the tender quantity subject to condition that such Enterprises bring down their price to L1 price where L1 price is from other than a Micro and Small Enterprise. If L1 offer is from a Micro / Small Enterprise, this provision will not be applicable. In case more than one Micro and Small Enterprise is there within this span, the

supply shall be shared proportionate to the tender quantity. (70:30 or 50:30:20 of the eligible quantity).

Note: Special provision for Micro and small enterprises owned by SC or ST: -

Sub target of 20% (i.e. 4% out of 20%) would be earmarked for procurement from Micro and Small Enterprises owned by the Scheduled Caste or Scheduled Tribe Entrepreneurs provided that in event of failure of such Micro and Small Enterprises to participate in the tender process or meet the tender requirements and the L1 price, the 4% sub-target for procurement earmarked MSE owned by Scheduled Caste or Scheduled Tribe Entrepreneurs shall be met from other MSE Enterprises/s.

MSE suppliers can avail the intended benefits only if they submit along with the offer, attested copies of either EM II certificate having deemed validity (five years from the date of issue of acknowledgement in EM II) or valid NSIC certificate or EM II certificate along with attested copy of a CA certificate (Format enclosed at Annexure -1 where deemed validity of EM II certificate of five years has expired) applicable for the relevant financial year (latest audited). Date to be reckoned for determining the deemed validity will be the date of bid opening (Part 1 in case of two part bid). Non submission of such documents will lead to consideration of their bid at par with other bidders. No benefit shall be applicable for this enquiry if any deficiency in the above required documents is not submitted before price bid opening. If the tender is to be submitted through e-procurement portal, then the above required documents are to be uploaded on the portal. Documents should be notarized or attested by a Gazetted officer.

In case of any change in the MSE status of the Bidder, it shall be the responsibility of the Bidder to notify the change as a part of the Bid document. If at a later date it comes to the knowledge of BHEL, that the change in the status has not been intimated by the Bidder and the order is obtained under the premise of an MSE then BHEL would cancel the pending order against this tender and take necessary steps for suspension of the business dealing with the Bidder as per the procurement policy of BHEL.

In case after the bid opening it is seen that no MSE has become L1, then depending on the nature of the item, if it is not possible to split the tendered items / quantities on account of reasons like customer contract requirements of supplying one make for a given project or technical reasons like the tendered item being a system etc. then BHEL would not counter offer the L1 prices even though there may be MSE bidders within the +15% band of L1.

21. TERMS & CONDITIONS FOR CONTRACTORS FOR DEPLOYMENT OF CONTRACT LABORERS UNDER SERVICE OR WORKS CONTRACT

21.1 LABOUR LICENCE AND OTHER REQUIREMENTS

21.1.1 Contractor should possess Labour license in case of contractors working in BHEL CSU & FP Jagdishpur and deploying 20 or more labours on any day, from the Appropriate Government (Central Govt.) for carrying out the various activities mentioned in the contract document.

21.1.2 The contractor shall deploy such number of workers in the premises of BHEL CSU & FP Jagdishpur, as required for completion of the contract. The workers such deployed shall be his own workers.

Signature (BHEL)

Signature (Contractor)

21.1.3 In case the number of labour deployed by the contractor in premises of BHEL CSU & FP Jagdishpur exceeds the number of labour allowed in the license then the contractor shall immediately inform the HR and concerned department. The contractor shall also apply to the licensing officer in the region for amendment in the license within 7 days of exceeding the number of labours mentioned in the license.

21.1.4 Labour license and other requirement in case of contractors NOT working in BHEL CSU & FP Jagdishpur or has less than 20 workers on his rolls:

A) The contractor should possess valid labour license issued by any licensing authority if he has deployed 20 or more workers in any organization.

B) After being eligible to apply as above, if the contractor is awarded the contract then he should apply for Form-V from BHEL to obtain Labour License from Appropriate Government and submit the same within one month from the date of award of contract. Till then award will be treated as PROVISIONAL.

21.1.5 The contractor shall also have to submit copy of PAN card and latest IT return.

21.1.6 The contractor must possess Service Tax Registration number under relevant code head.

21.1.7 The contractor should possess VAT/TIN Number if material is supplied/consumed. The contractor should not be disqualified from bidding in case the contractor does not have TIN No. However, he shall have to produce TIN No. before opening of Price bid.

21.2 APPOINTMENT AND ENTRY IN FACTORY PREMISES

21.2.1 The contractor shall submit the following to HR through contracting department:

a. The details of the worker proposed to be deployed.

b. Police Verification Certificate by appropriate authority or Character certificate issued by District Magistrate's Office or Proof of remittance of fees for character certificate at District Magistrate's Office. Further he should submit the character certificate within 30 days failing which he will be discontinued.

c. Copy of employment card issued by contractor to his own worker.

21.2.2 After submission of documents as in Para 2.1, the contractor shall issue photo identity card to the labour and submit to HR department. This identity card shall be forwarded by HR department to BHEL Security, which shall then authorize the labour to enter the factory premises initially for a period of one month.

21.2.3 The photo identity card shall have to be revalidated in every three month on last working day of the month or any other date fixed to do so. In absence of such revalidation, duly forwarded by HR department, BHEL Security shall not allow any labour to enter the premises of BHEL CSU & FP Jagdishpur.

21.2.4 The contractor shall maintain a register of persons employed by him in the format prescribed under Rule 75 of Contract Labour (R&A) Central Rules.

21.3 BILLS PAYMENT, ATTENDANCE AND PAYMENT OF WAGES

21.3.1 The Contractor shall pay wages to all his Laborers as prescribed by the BHEL HR from time to time based on government norms.

21.3.2 In addition to minimum daily wages above, an **additional wage** has also to be paid by the Contractor to all his Laborers as per following rates as per BHEL guidelines:

Signature (BHEL)

Signature (Contractor)

Sl. No.	Type of Labour	Additional daily wage to be paid in (Rs.) as on date(22.05.2014)
1	Unskilled Worker (USW)	123.08
2	Semi-skilled Worker (SSW)	142.31
3	Skilled Worker (SW)	157.69
4	Highly Skilled Worker (HSW)	157.69

This additional amount will also attract all statutory deductions and payments.

21.3.3 Contractor shall ensure payment of wages as applicable on or before seventh day of each month.

21.3.4 Wages payment shall be made by Contractor to the Laborers through bank / cheque / cash in the presence of authorized BHEL representatives and shall maintain proper records of their timely disbursement. Contractor shall issue wages slips to his laborers.

21.3.5 The payment of wages to the workers shall not be subject to payment against the bills by BHEL.

21.3.6 The contractor shall submit bills to the contracting department by 8th of each month.

21.3.7 The contractor's bills should be accompanied with the following:-

- Copy of Measurement Book entries / Statement of work done / work completion report by the Contractor duly verified by concerned BHEL representative(s).
- Statement of Minimum Wages of labours deployed by him under the Service contract, PF/ESI no., statutory deductions etc., (Form XVII of Contract Labour (R&A) Rules)
- PF and ESI challans for previous month-separate for concerned Service contract. Print of online challan along with list of contributing contract workers for ESI duly certified by the contractor.
- Wage payment sheet for the bill period.
- Statement of material supplied by the contractor, if any
- Copy of Labour Licence if increase in no. of labours deployed against Work Order if applicable.
- Copy of Challan of previous Service Tax paid.

21.3.8 The contractor shall remit the cheques favouring RPF and ESI Office with the appropriate banks with such period as stipulated under relevant provisions. Last date for remittance of PF is 15th and that in case of ESI is 21st of each month.

21.4 PROVIDENT FUND (PF)

21.4.1 The Contractor should allot PF account number and get the nomination form, duly filled in, from each worker deployed by him at the time of joining.

21.4.2 In case the worker already has PF/pension account number, allotted to him, previously, then the contractor shall get the transfer form filled up at the time of joining and send to the office of concerned Regional Provident Fund Commissioner.

Signature (BHEL)

Signature (Contractor)

21.4.3 After termination of contract the contractor shall provide due assistance to the labour for withdrawal of PF/pension amount, when due.

21.4.4 The Contractor shall liaison with the PF officials to get the annual PF slips and distribute amongst his own workers. Security deposit shall be released only after submission of PF slips of workers.

21.4.5 PF CONTRIBUTION:

Employee's Contribution

Employer's Contribution

12.00%

13.61 %

21.4.6 The Contractor shall submit annual returns in Form-6A and Form 3A, prescribed under statutory EPF scheme, 1952, in respect of each worker deployed by him with a copy to HR.

21.5 EMPLOYEES STATE INSURANCE (ESI)

21.5.1 The Contractor should allot ESI account number and get the nomination form, duly filled in, from each labour deployed by him at the time of joining.

21.5.2 At the time of joining the contractor shall get the self/family registration form filled by the workers and submit to the local ESI office.

21.5.3 The contractor shall facilitate collection of issued ESI cards by his worker.

21.5.4 ESI CONTRIBUTION :-

Employee's Contribution

Employer Contribution

1.75%

4.75%

21.5.5 The Contractor shall submit annual returns in Form-6 prescribed under ESI Act, deployed by him with a copy to HR and finance department.

21.5.6 The Contractor shall produce the following Registers and forms as per Contract Labour (R & A) Rules 1971 for verification by the concerned BHEL Officer(s):

- (a) Form XII - Register of contractors (Rule 74)
- (b) Form XIII - Register of Workmen employed by contractor (Rule 75)
- (c) Form XIV - Employment Card issued by contractor (Rule 76)
- (d) Form XVI - Muster Roll 78(1) (a) (i)
- (e) Form XVII - Register of Wages (Rule 78 (1) (a) (i))
- (f) Form XVIII - Register of wages-cum Muster Roll (in case of weekly Payment)
- (g) Form XIX - Wage Slip (Rule 78)(1) (b)
- (h) Form XX - Register of deduction for damages of loss (Rule (78)(1) (a) (ii))
- (i) Form XXI - Register of fines (Rule 78) (1) (a) (ii)
- (j) Form XXII - Register of advance (Rule 78) (1) (a) (ii)
- (k) Form XXIII - Register of overtime (Rule 78) (1) (a) (iii)
- (l) Form XXIV - Return to be sent by the contractor to licensing officer (Rule 82)

21.6 BONUS

The contractor shall be liable to pay statutory bonus under payment of Bonus Act, 1965

21.7 DISCIPLINE

21.7.1 The Contractor shall be responsible for the discipline of his own laborers deployed under the service contract. In case of any loss to the BHEL CSU & FP Jagdishpur on account of indiscipline of contract laborer then such loss shall be assessed and recovered from the running bills of the contractor or from the security deposit.

21.7.2 The contractor shall not employ any person who has not completed his 18 years of age and person who has attained 60 years of age.

21.7.3 The contractor, on advice of authorized BHEL official, shall immediately remove any person employed by him, who may in the opinion of such authorized BHEL official is involved in misconduct. Such person shall not be re-employed by the contractor without prior permission.

21.8 LEAVE WITH WAGES TO CONTRACT LABOUR

Guidelines as per UP factories Rules 1950 should be strictly observed with regard to crediting / availment of leave. Register as prescribed under the said Rules should be maintained by the contractor.

21.9 SAFETY OF OPERATION

The total safety of operation and laborers is Contractor's responsibility. Contractor should provide the following Personnel Protective Equipment (PPE) and Consumables, as applicable, to each laborer during execution of the contract, at his own cost:-

- a) One pair of Uniform within two weeks of start of contract and one pair within next six months.
- b) One safety helmet per annum, (within two weeks of start of contract)
- c) One pair of safety shoes along with two pairs of socks per annum, (within two week of start of contract).
- d) One pairs of leather hand gloves per week.
- e) Two pairs of Ear plugs per month
- f) Cora cloth / Cloth Waste 1/2 Mt. per month
- g) One soap per month.
- h) Any other relevant safety PPEs, if required.

Quantities mentioned above are minimum and may increase depending upon operation / job and contractor has to provide these items at his own cost. Each PPE items should follow BHEL Safety Engineering Standards. The contractor shall maintain a register for record of above items.

21.10 SUPERVISION OF CONTRACTOR LABORERS:

The contractor shall appoint one identified supervisor for monitoring and controlling of work and laborers. All issues regarding discipline at the works are to be supervisor's

responsibility. The Contractor shall submit an authorization certificate to in name of his supervisor. No extra supervision charges shall be paid by BHEL.

21.11 CONTRACT LABOUR ACCIDENTS WHILE AT WORK:

In case of medical emergencies faced by contract worker at work, medical facilities in the interest of the well-being of the worker shall be provided by BHEL. The decision of the doctors attending the emergency shall be final and binding. The cost incurred shall be deducted from the bills of the contractor. The Contractor shall complete the ESI formalities and BHEL shall submit claim of reimbursement of medical expenses to ESI. The amount reimbursed by ESI shall be paid back to the contractor.

21.12 PROHIBITION ON INFLUENCING AND INTERFERING ON BEHALF OF CONTRACTOR:

The Contractor shall neither try to influence, chase or interfere into the working of BHEL officials nor engage BHEL employee or any other third person for the same. In case such incident does occur, it may lead to disqualification/debarring from the contract. Any contractor shall be debarred from consideration if any of his relations is working in the product/functional group in which the contract is being issued. Before issuing tender form to any contractor for limited tender enquiry a confirmation has to be given by contractor that none of his relations are working in that product/functional group.+

21.13 GENERAL GUIDELINES TO CONTRACTOR:

21.13.1 The contractor will comply with all the provisions regarding licensing, welfare and health, procedures, maintenance of various records and registers etc., as provided under the contract Labour (Regulation & abolition) Act 1970, rules amendments, orders, notifications there under issued by the Appropriate Government from time to time. For non-compliance of any provisions, statutory compliance under law, the contractor shall be responsible for penalties levied by the appropriate authority under the Act. The contractor shall also be liable to comply with all other Labour and Industrial Laws and such other acts and Statutes (including Factories Act, Payment of Bonus Act, minimum wages Act, etc.,). Depositing of ESI, PF contribution as may be applicable is the responsibility of the contractor. For any default in compliance, the contractor shall be held responsible.

21.13.2 The Contractor shall compensate BHEL for any loss or damage to the plant/property, material of BHEL due to his workmen/representatives negligence or otherwise during execution of work.

21.13.3 All the workers should be provided with uniform & identity cards by the contractors. The contractor has to provide a distinct uniform different from BHEL employees. The Uniform shall be kept in neat, tidy & wearable condition.

21.13.4 The contractor shall be responsible for the good conduct of his employees.

21.13.5 The contractor shall be responsible for all acts and omissions of their staff and liabilities arising out of the acts and omissions of such staff shall be borne by the contractor, BHEL shall in no way be responsible for any such acts, omissions or any liabilities arising there from.

BHEL/CSU&FP/WC/GTC REV 00

- 21.13.6 The Contractor shall arrange necessary Insurance cover/Personal Accident Policy as applicable for their staff. If any accident/injury/loss/ occurs due to the operation of any equipments, to any other persons/public and the properties of BHEL/client/other agencies/third party, the contractor shall have to pay necessary compensation and other expense, so decided by the appropriate authorities/victims.
- 21.13.7 Only the authorized staff attached to the contracted work or representative nominated by the contractor shall be allowed entry inside the company's or any other premises during the period of contract.
- 21.13.8 The persons employed by the Contractor in respect of work will treated as the authorized representative(s) and shall also be held responsible along with the contractors, for any breach of the terms and conditions as provided in this contract.
- 21.13.9 If BHEL Executive feels that the persons deployed on job are not having required skill to perform the job, the contractor will have to replace those persons by adequately trained staff.
- 21.13.10 Accident occurred during the course of company's work should be reports by the Contractors to BHEL immediately and certainly not later than 24 hours. This should be followed by a detailed report from the contractor.
- 21.13.11 The Contractor will have to indemnify BHEL against:
- (a) All claims for injury or damage to any person or property caused by his negligence of his employees whilst in BHEL premises.
 - (b) Observance of Labor & Industrial Laws, including regular remittance to EPF and ESI.
 - (c) All claims by way of compensation and all other types of unforeseen claims, which may arise in the period of contract.
 - (d) The Contractor will accept liability for compensation in accordance with the provision of the Indian Workers' Compensation Act, 1948, amendments thereafter and or other law for the time being in force for personal injury caused to any workmen by accident arising out of and in the course of this contract.
 - (e) The Contractor will indemnify the company against all payments by way of compensation or otherwise which the company may be called upon to make under the provisions of the said Acts to any workmen as aforesaid, and any cost incurred by the company in connection with any claim preferred by such workmen and or against all actions, claims and demand whatsoever in respect thereof or in respect of any loss, injury or damages whatsoever to any third person arising out or occasioned by the negligent, imperfect or improper performance of this contract by the Contractor, their workmen servants or agents.
 - (f) The Company shall not be held liable for any loss, damage or compensation to third parties arising from or in relation to transport operation done by the bidder, such loss, damage or compensation shall be reimbursed by the Contractor to the company together with the costs incurred by the company on any legal proceedings pertaining there to.

The Contractor will be required to submit Indemnity Bond in favor of BHEL on a Non Judicial Stamp paper of appropriate value.

Signature (BHEL)

Signature (Contractor)

ANNEXURE A

(to be made on Bidder's letter head)

DECLARATION SHEET

I / We hereby certify that, all the information and data furnished by me / us with regard to this Tender are true and complete to the best of my / our knowledge. I / We have gone through the specification, conditions and stipulations in detail and understand fully the scope of work and agree to comply with the requirement and intent of specification.

I/We, further certify that I/We am/are the duly authorized representative(s) of the under mentioned bidder and a valid power of attorney to this effect is also enclosed.

I/We, hereby declare that I/We shall treat the tender documents, drawings, specifications and other records connected with the work as secret / confidential and shall not communicate information / derived there from to any persons other than a person I/We am/are authorized to communicate the same or use the information in any manner prejudicial to the safety of the same.

I / We hereby also give our consent in acceptance of all terms and conditions of this tender without any deviation.

Date:

Name & Signature of the bidder

(Seal)

ANNEXURE B

(to be made on Bidder's letter head)

CERTIFICATE OF DECLARATION CONFIRMING THE KNOWLEDGE OF SITE CONDITION

I/We hereby declare and confirm that we have visited the project site under the subject given in NIT and acquired full knowledge and information about the site conditions, wage structure, industrial climate and total work involved. We further confirm that the above information is true and correct and we will not raise any claim of any nature due to lack of knowledge of site condition.

Date:

Name & Signature of the bidder
(Seal)

ANNEXURE C

(to be made on Bidder's letter head)

TO WHOM SO EVER IT MAY CONCERN

This is to certify that our firm is not blacklisted / under hold from BHEL Jagdishpur or banned by any unit/region/office of BHEL.

This is to certify that we / our firm is not guilty by a Court of Law in India for any offence involving fraud, dishonesty and moral turpitude

Date:

(Signature of Authorized Signatory)

ANNEXURE D

(Certificate by Chartered Accountant on letter head)

This is to Certify that M/S.
(Hereinafter referred to as 'company') having its registered office at
.....is registered under MSMED Act 2006, (Entrepreneur
Memorandum No (Part-11dated:
Category: (Micro/Small) (Copy enclosed).
Further verified from the Books of Accounts that the investment of the company as on date
..... as per MSMED Act 2006 is as follows:

1. For Manufacturing Enterprises: Investment in plant and machinery (i.e. original cost excluding land and building and the items specified by the Ministry of Small Scale Industries vide its notification No.S.O.1722(E) dated October 5, 2006 :

Rs.Lacs

2. For Service Enterprises: Investment in equipment (original cost excluding land and building and furniture, fittings and other items not directly related to the service rendered or as may be notified under the MSMED Act, 2006:

RsLacs

(Strike off whichever is not applicable)

The above investment of Rs Lacs is within permissible limit of Rs -----Lacs for Micro/Small (Strike off which is not applicable) Category under MSMED Act 2006.

Or

The company has been graduated from its original category (Micro/ Small) (Strike off which is not applicable) and the date of graduation of such enterprise from its original category is -----
----(dd/mm/yyyy) which is within the period of 3 years from the date of graduation of such enterprise from its original category as notified vide 5.0. No. 3322(E) dated 01.11.2013 published in the gazette notification dated 04.11.2013 by Ministry of MSME.

Date:

(Signature)

Name -

Membership number

Seal of Chartered Accountant

Signature (BHEL)

Signature (Contractor)

TECHNICAL BID FORMAT

TABLE-1

Sl. No.	Description	Please Fill
1	Name of the Firm (Bidder)	
2	Address of the Firm (Registered Office)	
3	Name of Contact Person	
4	Contact Numbers	
5	Fax No., if any	
6	Email ID	

TABLE-2

Sl. No.	Description	YES / NO	Remarks
1	Earnest Money Deposit (EMD)		D.D. Number & Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
2	Tender Document Cost, if applicable		D.D. Number & Date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
3	Signed and stamped copy of tender documents		Signed and stamped Copy of all pages (all sections) of BHEL tender documents to be enclosed as a token of acceptance of all terms and conditions of the tender
4	Un-Priced bid (<i>Price bid format without prices</i>)		Signed and stamped copy Blank price bid to be submitted
5	Documents against Qualifying Requirements		Signed and stamped copies of all documents as asked under qualifying criteria of the tender to be enclosed
6	Authorization for signing Tender Documents		Valid copy of power of attorney / authorized signatory to be enclosed as a proof of authorized representative of the firm
7	Signed and stamped copies of all Annexures		Signed and stamped Copies of all Annexures A, B, C & D (D if applicable) to be submitted on firm's letter head
8	Labour License Number		Copy of the License to be enclosed
9	PF Code Number		Copy of the Certificate to be enclosed
10	ESI Code Number		Copy of the Certificate to be enclosed
11	PAN Number		Copy of the PAN Card to be enclosed
12	Income Tax Return (<i>of last 3 yrs</i>)		Copy of the ITR to be enclosed
13	Service Tax Registration Number		Copy of the Certificate to be enclosed
14	Validity of Offer		90 days from the date of tender Opening

Please mention "NA" if not applicable.

I / We hereby certify that, all the information and data furnished above with regard to this Tender are true and complete to the best of my / our knowledge.

Date:

(Signature and Seal of Bidder)

Signature (BHEL)

Signature (Contractor)